

## Laidley State High School's Participation in JB Hi-Fi Education BYOD Program

We are delighted to confirm **Laidley State High School's** participation in our program.

We believe that technology has the power to transform the classroom. It can pave new ways of thinking. New ways of sparking ideas. With laptops your classroom materials go way beyond the classroom. You will discover many apps just for education, interactive books on every subject and speeches, virtual tours and videos from institutions around the world.

### For all Warranty Registrations and Claims:

#### Apple

- For all support: call Apple Support on 1300 321 456, option 4.
- Repairs are done in any Apple Store

#### ACER

- For repair and warranty registrations: <http://byod.acer.com.au/acer/byod/index.php/contact-us.html>
- Repairs are done onsite at the School

#### Hewlett Packard (HP)

- For HP Care Pack registrations:
  - <https://register.hp.com/apac/flowPage/registration/index.do?execution=e1s1&cc=AU&lang=en>
- For warranty claims: call 13 10 47, then follow the prompts
- Repairs are done onsite at the School

#### Lenovo

- For device:
  - log fault <https://secure.nua.com.au/twg/warranty/index.php/Claim/select/0/>
- For online Accidental Damage Claims (ADC), go to: <https://secure.nua.com.au/twg/warranty/index.php/Claim/select/0/>
- For warranty logging and support: call Lenovo: 1800 041 267, option 1 for ADC claim, 2 for warranty
- Repairs are done onsite at the School